



FLORIDA WIC PROGRAM REJECTED WIC CHECK POLICY

REASON FOR REJECTION	WITHIN 45 DAYS OF "FIRST DAY TO USE"	46 to 120 DAYS OF "FIRST DAY TO USE"
Vendor Stamp Missing/Illegible	Stamp clearly and <u>REDEPOSIT</u>	NOT PAYABLE Do not send to the state WIC office.
Amount Over Maximum	<u>DO NOT REDEPOSIT</u> Attach a duplicate transaction tape to check and send to Tallahassee <u>SEE BACK FOR ADDITIONAL INSTRUCTIONS</u>	SAME
Missing Signature	Contact your local WIC agency Vendor Manager to assist in obtaining client's signature. <u>REDEPOSIT</u> after the customer signs the check.	NOT PAYABLE Do not send to the state WIC office.
Stale Dated (deposited late)	<u>DO NOT REDEPOSIT</u>	NOT PAYABLE Do not send to the state WIC office.
Not Our Item (out-of-state WIC check)	<u>DO NOT REDEPOSIT</u> Send to state of issuance	SAME
Send rejected check(s) to: Florida WIC Program Vendor Operations Unit BIN A-16 4052 Bald Cypress Way Tallahassee, FL 32399-1726		
*NOTE: Payment will not be considered for any check submitted over 120 days from the "FIRST DAY TO USE."		



FLORIDA WIC PROGRAM

REQUESTING PAYMENT FOR OVER-MAXIMUM CHECKS

A WIC check will be rejected for payment if it exceeds the statewide maximum amount authorized by the WIC Program. A vendor can appeal for payment of a rejected WIC check by sending the check to the state WIC office for payment consideration. In order for the state WIC office to process payment for a rejected WIC check, the check transaction journal report or tape must be attached to each check submitted. The journal report is necessary for the WIC Program to determine the reason why the check was rejected and to justify the check payment amount you request. When changing the amount originally charged in the "Pay Exactly" box, vendors must write in the correct total purchase price for the foods purchased that are listed on the front of the WIC check. ***A "training" tape, calculator tape or any other record created subsequent to the check transaction is not an allowable substitute for the journal report.***

The WIC Program will authorize reimbursement for the eligible items received by the WIC customer that are listed on the front of the WIC check. A request for payment will be denied for any check submitted without a journal tape. Payment will not be made for items that were not received by the WIC customer, ineligible items, items not listed on the front of the WIC check, items exceeding the number specified or food item weight limits listed on the front of the WIC check, or returned check charges.

Journal Report

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08/18/01          TRANSACTION SUMMARY LOG REPORT          PAGE 1
0260 EAMJ:018I.DB0                                08/27/01 11:18

DATE  TIME  TERM  TRANS  OPER  GROSS+  GROSS-  BAL DUE  TRAN TYPE
08/18/01 17:20  7    197    208    39.56    .00    39.56  Checkout

      ENFAMIL PWDR W/IRN    11.43  F  Dept  11
      @ 1 / 11.43
      ENFAMIL PWDR W/IRN    22.86  F  Dept  11
      JUICY JUICE APPLE     2.09  F  Dept  11
      GERBER RICE           1.59  F  Dept  11
      GERBER OATMEAL        1.59  F  Dept  11
*** Total Before Tax      39.56
WIC Tender                39.56
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If you have any questions please call 1-800-342-3556 or (850) 245-4202.